## FOI/EIR Requests received by service area, January – June 2023

Service Area	Total requests	Total answered in time	Percentage
Asset Management	9	8	88.5%
Benefits	3	3	100%
Business Rates	20	20	100%
Climate Change	6	4	66.5%
Community Services	7	7	100%
Council Tax	14	14	100%
Customer Services	6	4	66.5%
Democratic Services & Elections	12	12	100%
Engineers	1	1	100%
Environment & Regulatory Services	59	59	100%
Finance	17	12	70.5%
Fleet & Waste	15	10	66.5%
Housing Advice	24	21	87.5%
Human Resources	38	32	84%
ICT	14	14	100%
Legal	11	8	72.5%
Neighbourhood & Housing Management	13	11	84.5%
Parking Services	20	18	90%
Parks & Countryside	12	11	91.5%
Planning	60	57	95%
Strategy & Comms	15	15	100%
TOTAL	376	341	90.5%